

## Terms and conditions

Quotation Number

### Age requirement:

- All clients must be over the age of 18 years of age.

### Maximum Numbers:

- To ensure maximum comfort we can only take 1 -3 passengers in our vehicles with one large suit case each due to maximum safe load on our vehicles and to ensure the safety of our clients.

### Cancellation and Refund Policy

Any booking that is cancelled less than 3 weeks prior to departure will be charged in full.

- Bookings that are paid in full but then are cancelled up to 3 weeks prior to departure, will incur a 15% cancellation fee.
- Clients requiring changes (Such as change the accommodation stay over nights) up to 2 weeks prior to departure are required to contact Discrete Security as soon as possible by email.

### Additional Information:

1. All prices are subject to change. If for any reason prices change Discrete Security will notify the client. Charges by third parties such as accommodation may happen without notification to Discrete Security. (That's if prior arrangements have been made by Discrete Security)
2. If conditions such as natural disaster occur within seven days prior to booking date, refunds will incur a 15% cancellation fee will apply. This condition only applies if Discrete Security have not prepaid for any accommodation and or other activities by prior arrangement.
3. Health issues. The client must advise in writing any health issues prior to confirmation of booking. We apologise that our vehicles are not equipped for persons with some disabilities but will do our best to work with all clients on request.

### Payment by credit card security details

Your payment details have the security offered by Paystation Limited, a fully AIS PCI DSS Level 1 Service Provider and Paymark Partner, using 128-bit SSL encryption. Credit Card details will be sent directly to the acquiring institution for processing. No card data is available to or used by the merchant. You will be issued with a receipt number at the end of your transaction.'